SOLUTION SHEET

Insight's Agent Governance Assessment: Scale AI Agents Without Losing Control



Your agents are multiplying – is your governance keeping up?

AI agents are no longer a future-state conversation. organisations running Microsoft 365 Copilot are already seeing agents emerge from Copilot Studio, Power Platform, third-party tools, and custom builds – often faster than IT can track them. What started as a handful of pilots has quietly become dozens, sometimes hundreds, of agents operating across the tenant with no central inventory, no consistent access controls, and no unified way to monitor what they're doing.

This isn't just a security gap; it's a scale blocker. Without clear governance, organisations stall. Leadership hesitates to greenlight broader agent deployment when there's no framework for approval, no visibility into cost, and no confidence that compliance requirements are being met. The result: promising AI initiatives stay stuck in pilot purgatory while the risk surface grows unchecked.

Our solution: Governance that enables, not restricts

Insight's Agent Governance Assessment is our structured engagement for organisations ready to move from experimentation to enterprise-scale agent deployment – securely and sustainably. We partner with you to establish a practical governance foundation covering policy alignment, technical controls, cost visibility, and operational readiness, so your teams can build and deploy agents with confidence rather than caution.

Central to this engagement is Microsoft Agent 365 – the new unified platform for discovering, governing, securing, and observing all AI agents across your Microsoft 365 tenant, regardless of where they were built. Agent 365 is included as part of Microsoft's E7 Frontier Suite (also available as a standalone license), and Insight brings early, hands-on expertise helping organisations apply its registry, identity, observability, and compliance capabilities to support enterprise-scale agent governance.

The Insight advantage

Secure by design
Governance is built in from day one – not retrofitted after an incident.

Business-enabling
Controls that protect without blocking legitimate, high-value agent use.

Microsoft-aligned
Built natively on Agent 365's registry, identity, and policy framework.

IT-empowered
Full knowledge transfer – your team owns and sustains the outcome.

One partner, full coverage

Our Agent Governance Assessment connects to Insight's broader Copilot and agent services portfolio – so governance isn't a standalone exercise but part of a continuous journey from readiness to scale.

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What to Expect: A Phased, Practical Approach

Insight's experts guide you through four phases, from understanding your current environment to handing over a fully operational governance model your team can sustain and scale.

Phase	What Happens	What You Get
Discover & Assess	Inventory existing agents, assess Entra/Purview/ Defender readiness, identify governance gaps, and educate IT on Agent 365.	Current-state agent inventory and readiness assessment
Design the Framework	Define your governance model – agent registry strategy, identity and access policies, lifecycle workflows, cost allocation, and intake/ approval processes.	Agent governance blueprint and policy design documentation
Configure & Operationalise	Implement controls in Agent 365, configure Entra agent identities and conditional access, integrate Purview and Defender policies, and stand up the agent review board.	Configured Agent 365 environment with agents onboarded and classified
Validate & Hand Over	Test governance against real workloads, conduct IT knowledge transfer and admin training, and deliver scaling recommendations.	Validated governance model and operational handover package

Tangible Outcomes You'll Own

Agent Governance Framework
A documented model defining how agents are approved, deployed, monitored, and retired across your organisation.

Implemented Technical Controls
Agent identities, conditional access, data protection policies, and threat detection configured and active in your tenant.

Cost & Licensing Guidance
A management model for agent-related consumption, budget tracking, and licensing optimisation.

Operational Readiness Packet
Roles, responsibilities, governance processes, and support considerations so IT can manage agent governance independently.

Implementation Roadmap
A phased plan for maturing governance from current state through enterprise-scale operations.

Why Insight?

Insight Enterprises is a leading Solutions Integrator that helps clients solve technology challenges by combining the right hardware, software, and services. As a Fortune 500 technology company, backed by 35+ years of expertise and a deep network of 6,000+ partners, we deliver secure, end-to-end IT solutions for organisations around the world.

For further information about our solutions please contact your Insight Account Manager