

Police Operational Tactical Assets

POTA



Transforming how police forces manage technology assets

UK police forces face mounting pressure to balance rising technology costs with sustainability commitments and the responsible stewardship of public funds. In a high-turnover device environment, IT teams must keep technology estates operationally ready through planned refresh cycles. Successfully managing these lifecycles, from deployment to secure, Home Office-compliant device destruction, requires close collaboration between police force leadership, and sustainability teams.

What is the Police Operational Tactical Assets service?

Police Operational Tactical Assets (POTA) is Insight's end-to-end asset lifecycle management service, purpose-built for UK police forces. As your Solutions Integrator, we enable forces to move away from a costly, "new-first" procurement culture and adopt a smarter, greener, and more cost-effective approach.

From collection through to disposal, POTA seamlessly maintains the integrity and security of your technology. To ensure your assets are protected at every step of the journey, we:

Operate secure facilities: Deliver all services within a Police Assured Secure Facility (PASF).

Deploy cleared personnel: Use of NPPV vetted staff and drivers for transit and handling.

Maintain strict compliance: Ensure security clearance at every stage of the asset lifecycle.

Devices Covered by the POTA Repair & Refurbishment Service



Laptops



Mobile phones



Tablets



Body worn video cameras



Airwave radios

Unlocking value with the circular asset reserve

One of POTA's most powerful features is its sustainable technology exchange. When a force submits surplus equipment to Insight, the hardware is assessed, valued, and converted into reinvestment funds. This approach provides a tangible financial return on assets that would otherwise sit idle or incur disposal costs, allowing you to stretch public budgets further.

1. Submit equipment

Forces hand in end-of-life or surplus laptops, phones, tablets, cameras, and radios via our secure, door-to-door collection service.

2. Earn service credits

Insight assesses and values the returned assets. Usable kit generates service credits redeemable against future POTA services and support.

3. Deploy from the bank

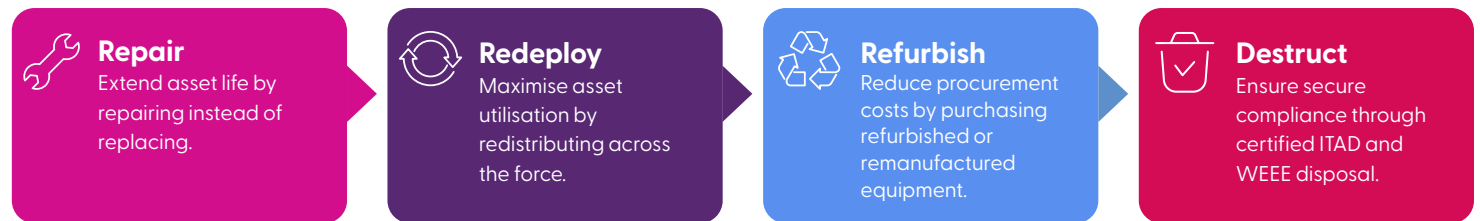
Refurbished, tested hardware is held in a ready-to-deploy bank. When equipment fails, replacement devices are dispatched immediately, helping to keep your estate operational.

The POTA Hardware Bank reduces replacement device deployment times, helping forces to maintain operational continuity and minimise disruption.

Refurbished, security-cleared hardware is ready to deploy, reducing potential downtime and associated costs while protecting operational capacity.

The POTA lifecycle decision model

Policing equipment is assessed and routed through the optimal pathway - maximising value, minimising waste, and ensuring full compliance at every stage.



ASSESS FIRST - Every asset is evaluated before routing. Security-cleared drivers collect door-to-door.

What POTA covers

Policing equipment is assessed and routed through the optimal pathway - maximising value, minimising waste, and ensuring full compliance at every stage.



Repair instead of replacing

Professional repair of laptops, mobile phones, tablets, body-worn video cameras and Airwave radios, extending asset life and eliminating unnecessary spend.



Door-to-door secure collection

PASF/NPPV security-cleared drivers collect and deliver assets, maintaining full chain-of-custody integrity at every stage.



ITAD & WEEE destruction

Home Office-approved secure destruction of all device types, supported by a full audit trail and compliance certification.



Reinvestment funds & hardware reserve

Exchange legacy equipment to generate service credits. We maintain a secure, ready-to-deploy reserve of rigorously tested and refurbished hardware - ensuring the immediate replacement of assets the moment a device fails.



Buy refurbished or remanufactured

Certified pre-owned laptops, phones, tablets, cameras and radios provide a cost-effective, sustainable alternative to new procurement.



Carbon & sustainability reporting

Measurable carbon savings and ESG reporting aligned with force sustainability strategies and net zero commitments.

Why POTA? Three strategic imperatives



Cost reduction

Service credits generated from surplus equipment help fund future services. Redirect budget from new procurement to frontline capability. UK policing spends billions annually on IT.



Sustainability

Measurable carbon savings and ESG reporting aligned with the NPCC Digital Strategy 2025-2030 and force Police and Crime Plans.



Security & compliance

PASF/NPPV-cleared staff, Home Office-approved ITAD services and a fully documented chain of custody ensure zero risk in the disposal of sensitive policing assets.

Certifications and compliance

 ISO 27001 Information Security Management	 ISO 14001 Environmental Management	 Cyber Essentials Plus UK Government Cyber Standard	 WEEE Compliant Waste Electrical and Electronic Equipment
 NPCC / Home Office Approved Destruction Standard	 PAS 2060 Carbon Neutrality Aligned	 PAS / NPPV Security-Cleared Staff & Drivers	 Procurement Act 2023 Compliant Procurement Routes

Insight enhanced lifecycle services

Beyond the core POTA framework, Insight delivers a comprehensive suite of modular lifecycle services designed to integrate seamlessly with force operations, existing IT service management platforms and national policing infrastructure.

These services ensure every asset is tracked, supported and managed throughout its operational lifecycle.



Forward logistics

End-to-end secure logistics management for the movement of policing assets, from central stock holdings to force locations. PASF/NPPV-cleared drivers ensure every movement is tracked, audited and fully chain-of-custody compliant.



Secure stock holding

Insight maintains a secure, accredited warehouse facility for holding force assets, including gold stock, spare fleets and refurbished hardware, ready for immediate deployment when and where it is needed.



Break-fix services

Rapid repair and replacement of failed devices across all covered asset types. Our break-fix model minimises officer downtime by ensuring fast turnaround times and drawing on the POTA Hardware Bank to provide immediate swap-out capability.



Asset inventory management

Comprehensive, real-time visibility of every asset across the force estate. Insight's asset inventory service tracks device status, location, condition and lifecycle stage, providing forces with accurate, auditable records at all times.



ITSM integration

Seamless integration with your existing IT service management platform, including ServiceNow, Ivanti and other leading ITSM solutions. POTA data flows directly into your service desk, automating ticket creation, asset updates and lifecycle events without manual intervention.

ITSM compatible:

servicenow

ivanti

Cherwell

bmc REMEDY

Microsoft
System Center
Service Manager

Ready to Transform Your Force's Asset Strategy?

Request a **POTA Asset Lifecycle Audit** to identify opportunities to reduce technology spend, extend equipment life, improve sustainability outcomes and maximise the value of your existing technology estate. Available through compliant public sector procurement frameworks, providing a straightforward and compliant route to engage with Insight.

Speak to your Insight Account Executive today:

uk.insight.com/en_GB/police-home | 0344 846 3333

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