Insight **ComIT 2**

INSIGHT'S GUIDE TO
ComIT 2 Framework

Information Communication Technology (ICT) Solutions

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# ComIT 2 Overview

The HealthTrust Europe (HTE) Information Communication Technology (ICT) Solutions 2 framework for the provision of enterprise level ICT solutions; for IT hardware products, software, programs, applications, associated products, services and support has been renewed to deliver the most cost effective and simplest route to market for your IT requirements, whatever they may be.

The new framework offers end-to-end solutions across five key ICT categories: hardware, software, ICT security, ICT technology and computer science. These include a range of solutions ranging from network hardware and many software categories to data and network security tools, and training services. In brief, it's a one stop shop for all of your ICT requirements with Direct Award provisions.

This framework agreement satisfies the requirements of Public Sector Contracting Authorities to procure ICT solutions including hardware, software, cloud services, consultancy and managed services, via a preferred Direct Award process. It also provides a facility to procure bespoke IT hardware and / or software solutions through appropriate benchmarking or further competition procedures.

The single Lot framework provides customers with the widest possible choice of ICT solutions through direct reseller suppliers or access to hundreds of niche suppliers. It is extremely easy to access, free to use, with no commitment and fully supported by our expert procurement team. A simple phone call can get you onto the framework and purchasing your direct awarded solution. We offer competitive prices for goods and services based on our significant volume leverage, which enables you to purchase your solution with confidence.

## ComIT 2 - Insight is FIRST

As a market-leading reseller, Insight has been appointed as the FIRST ranked supplier on ComIT 2. As such, Insight is able to accommodate ALL Direct Award procedures under the HTE ComIT 2 framework. Insight provides the largest range of hardware and software solutions from off-the-shelf products to bespoke developments.

### Benefits:

- Free to access and easy to use Direct Award

- Consortium volume and market relative pricing

- Access to hundreds of niche and specialist vendors and consultants

- Highest quality, market leading brands with the widest range of services and support

- Time and operational resource associated cost saving benefits

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# Products & Services

The scope of this Framework Agreement includes all the below ICT categories:

## Hardware

The provision of products, services and solutions for the design, supply, installation, delivery and facilitation of Enterprise Level ICT Hardware solutions, across a range of brands, specifications and manufacturers. Hardware solutions are to include; audio visual equipment, client devices, data storage solutions, digital technology devices, enterprise servers, furniture, housing and power, networking solutions, peripherals, telecommunication equipment and any other items which may be reasonably described as hardware.

This hardware categorisation ranges from single hardware purchases and modifications of hardware equipment to full Specification design, build, installation, deployment, support and maintenance of enterprise level infrastructure for complete ICT Solutions. Solutions provided under this category may include; bespoke, end-to-end hardware and infrastructure solutions.

## Software

The provision, implementation and facilitation of all software solutions. This varies from commoditised off the shelf programs, applications and software packages to complex bespoke software and system developed solutions.
This incorporates all aspects of software licensing including cloud, mobile software licensing and Software-as-a-Service (SaaS).

Software solutions are to include; cloud service & solutions, operating software, programmes and applications, internet solutions, social media solutions, bespoke software development, auditing and testing, software

asset management (SAM), software license optimisation and monetisation, software portfolio management (SPM), software support/ maintenance services and other products, solutions or services which may reasonably be described as Software, Development, Programs or Applications.

## ICT Security

The provision, implementation and facilitation of all necessary ICT elements, to provide robust defences against security threats whether internal, external, digital or physical.
The security category consists of technologies, solutions, processes and controls designed to protect systems, networks and data from risk.

Security solutions are to include; hardware, software and application security, browser security, endpoint security, firewalls, forensic investigation and reporting, data security, device management, digital risk monitoring, governance/ compliance management, network security, mobile security, patch configuration and management, penetration testing, risk and vulnerability solutions, security management and services, threat management, vulnerability assessment, education, training, consultancy, auditing and other products, solutions or services which may reasonably be described as ICT Security.

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# Products & Services

## ICT Technology Assisted Services

The supply and delivery of a variety of technology assisted services to enhance a Beneficiaries delivery, performance and experience of ICT solutions. The provision of supporting value-added services which combine with the processes and functions of software, hardware, networks, telecommunications and electronics. This varies from the supply of individual services to the supply of overarching solutions to enhance health, social services and public services e.g. Telehealth, Telecare and Telemedicine.

Technology Assisted Services are to include; consultancy, advisory services, education & training, insurance, support/maintenance services, application services, asset recovery, business continuity, disaster recovery, business intelligence and analytics, deployments, configuration, data destruction, installation, logistics, managed services, helpdesk, business process outsourcing, project management, security services, conferencing and data sharing, unified communications and convergence and other solutions which may reasonably be described as ICT Technology Assisted Services.

## Computer Science

The provision, implementation and facilitation of all products and services to optimise and improve an organisation's data processing capabilities; improving the quality, usability and integrity of data. This can incorporate single data projects to big data analytics with elements such as predictive models, statistical algorithms and what-if analysis powered by high-performance analytical systems.

Computer Science solutions are to include; automation, machine learning, natural language processing, artificial intelligence, cognitive computing and technologies, computer vision, data mining, data processing, data analysis and other solutions which may reasonably be described as Computer Science.

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# ComIT 2 - Key benefits

## Free to use and easy to access

There is no access charge made for using the framework agreement. With a simple sign up process, you can enjoy the benefits of IT purchasing through HTE, faster than ever before – you can work directly with the providers either directly or via Insight's Partner Alliance eco-system you want to use.

## Range

This framework enables you to access an unrivalled range of IT hardware, software, consultancy and services in a single Lot. It provides the broadest offer of competitively priced services and goods, meeting your complete IT hardware, software, service and support requirements.

## Compliance

The framework agreement was procured in accordance with OJEU Public Contract Regulations and therefore, offers a compliant route to market whereby minimal resource is required to identify the most economically advantageous provider.

## Reporting and Audit Trail

As a framework supplier, Insight can issue summary or comprehensive reporting, providing transparency of goods or services procured. All transactional activity is auditable to ensure governance requirements are met and exceeded.

## Standardisation and rationalisation

Framework agreement providers have experience in supplying goods and services across the full spectrum of the public sector. We can therefore offer guidance and expertise on how specifications and processes can be standardised and rationalised to achieve additional cost and efficiency savings.

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# Framework Access

HTE's ComIT 2 Framework for IT Hardware, Software, Services and Support, may be utilised by **all** public sector bodies and any similar private sector organisations in the UK, which includes:

- All Central Government departments and their executive agencies

- All Non-Departmental Public Bodies (NDPBs)

- All National Health Service (NHS)

- All Health boards, NHS Trusts, Community Health Councils and other constituent bodies of the NHS in Wales

- All NHS Scotland and its constituent bodies

- All Health and its constituent bodies

- All Health and Social Care Trusts, Health agencies and other constituent bodies of the NHS in Northern Ireland.

- All Local Authorities and Councils

- All Police Forces

- All Fire and Ambulance Services and other emergency response organisations

- All Educational Establishments through to Higher Education providers

- All Registered Local Landlords (RSLs)

- All Registered Charities

- All Devolved and other administrations within the British Isles

- All Her Majesty's Prison Services

- All of the Ministry of Defense

(Please contact us if you are unsure as to whether or not you can use this agreement).

This framework provides customers with the widest, unrestricted choice of manufacturers and technologies and is free to access and easy to use, through Direct Award or, if required, a fully managed further competition process. In some cases, you may even be able to continue working with your incumbent supplier.

Direct Award can be made on the basis that your organisation is able to identify the most economically advantageous provider without conducting a further competition. The framework agreement award criteria is used to determine the highest scoring capable provider but the criteria weightings are flexible and therefore, can be determined by your organisation to meet your needs.

Where further competition is required in order to identify the most economically advantageous provider against your specific needs, Insight will work in close partnership with your organisation to ensure that you are able to explore the most relevant procurement route, allowing you to obtain the outcome that best suits your circumstances.

You may engage the market prior to going to competition in order to help you gather knowledge and understanding from the industry experts, so that when you compete your requirements, your procurement delivers the very best solution regarding the technology and price available.

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# FAQs

## Can I direct award to any supplier on the framework?

No. Insight ranked first out of all suppliers during the procurement process for ComIT2. This means that direct award is only available to Insight except in a restricted and complicated set of given circumstances. All direct award contracts made to Insight are fully compliant with procurement regulations and if direct award is made to other suppliers, without express agreement, then you may be open to challenge. Insight are the supplier who can cater for all your IT needs whilst guaranteeing you best value and legal compliance.

## How does the framework work?

This framework enables you to engage the UK's best IT providers to deliver your ICT requirements whether they are for hardware, software, services and support, or a combination of these, without running a lengthy and expensive procurement exercise – because we've already gone through an OJEU compliant procurement process. HTE's ComIT 2 framework gives you instant access to the largest range of commoditised and specialist solutions available, with a quick and simple sign-up process which gets your solutions delivered faster.

## How can I be sure that this framework agreement can be used by my organisation and that we can remain compliant?

The framework agreement was publicly advertised in the Official Journal of the European Union 2019/S 088-210470 on 07/05/2019 under the restricted procedure.

## How quickly can I get access to the framework?

You can transact immediately. Contact your Insight account manager and they will arrange participation on HTE ICT Complete ICT Solutions 2 framework.

The participation process takes only a few minutes and you can then place your order direct with Insight, quoting the contract reference on your Purchase Order for Insight (Contract Reference 0005705). You will only need to request participation once and your access to the framework will last for the entire life of the contract.

## If I am using a supplier under another framework which is due to expire, or don't have access to any frameworks, can I access this framework without undertaking a selection process?

Yes, this contract is free to use and providers can be awarded directly by following the award procedure. Contact your Insight Account Manager and he will put you in touch with our framework specialists.

Our Framework Specialists will help you establish the most relevant procurement process and even guide you through the entire further competition process if required. For information on any of our other framework agreements, including Free to Access, please go to:

**https://www.uk.insight.com/what-we-do/supply-chain-optimisation/manage/public-sector/frameworks**.

## Further Information

For further information regarding ComIT 2 framework, or for details on how to access ComIT 2, please speak with your Insight Account Manager, or call **0800 333 333**.

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## About Insight

Today, every business is a technology business. Insight Enterprises Inc. empowers organisations of all sizes with Insight Intelligent Technology Solutions™ and services to maximise the business value of IT. As a Fortune 500-ranked global provider of Digital Innovation, Cloud + Data Centre Transformation, Connected Workforce, and Supply Chain Optimisation solutions and services, we help clients successfully manage their IT today while transforming for tomorrow. From IT strategy and design to implementation and management, our 7,400+ employees help clients innovate and optimise their operations to run business smarter. Discover more at **insight.com**.

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