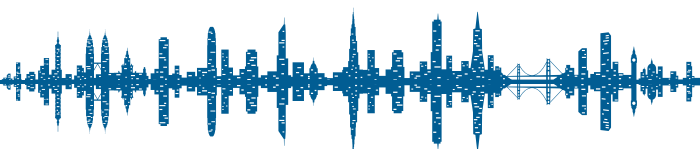




# Unified Communications


Bringing focus to the voice of business

Spring 2013



**plantronics®**





**50%** of IT managers said that audio quality was extremely important to open-plan office workers' overall UC experience.

*Plantronics UC Gatekeeper Survey 2010*

## Inspired by the promise of greater productivity.

**Unified Communications is the ability to drive all voice and text-based communications through a single gateway so that they can be managed more easily.**

It saves everybody's time and can greatly help improve productivity – nobody bothers to call someone if they know they are unavailable, so neither do they leave a time-consuming voice message, nor is there any need for the call to be returned. Instead, they can send a more efficient instant text message or e-mail for when the person returns, or seek help from someone else in the meantime who they can see is currently available.

Unified Communications (UC) technology includes anything that can help achieve more efficient communication practices. It can recognise your presence, and knows which devices you are most contactable on at any given moment, and also whether you are available to receive calls, instant messages or e-mails. That means UC devices have to be able to measure and feed presence back to the gateway which, itself, has to be able to broadcast the information out to UC devices.

Plantronics headsets are the crucial enabling tool, bridging mobile, PC and deskphones with a single, consistent voice presence – your own.





## The workplace has changed, but voice remains crucially important.

These days, there is much greater flexibility in the workplace, with more and more people operating off-site, and coming into the office only for very specific reasons. Indeed, according to a recent study\*, only 56% of people work at a fixed desk for more than three days a week.

Unified Communications (UC) technology enables business to support these new flexible working practices, keeping everyone under the same communications umbrella, no matter where in the world they are.

Meanwhile, the power of voice – the human touch – remains critically important. Almost 80% of professionals prefer face-to-face meetings or voice calls for status meetings\*. For brainstorming, the figure is even higher at 99% and voice is an essential component of all decision-making meetings.

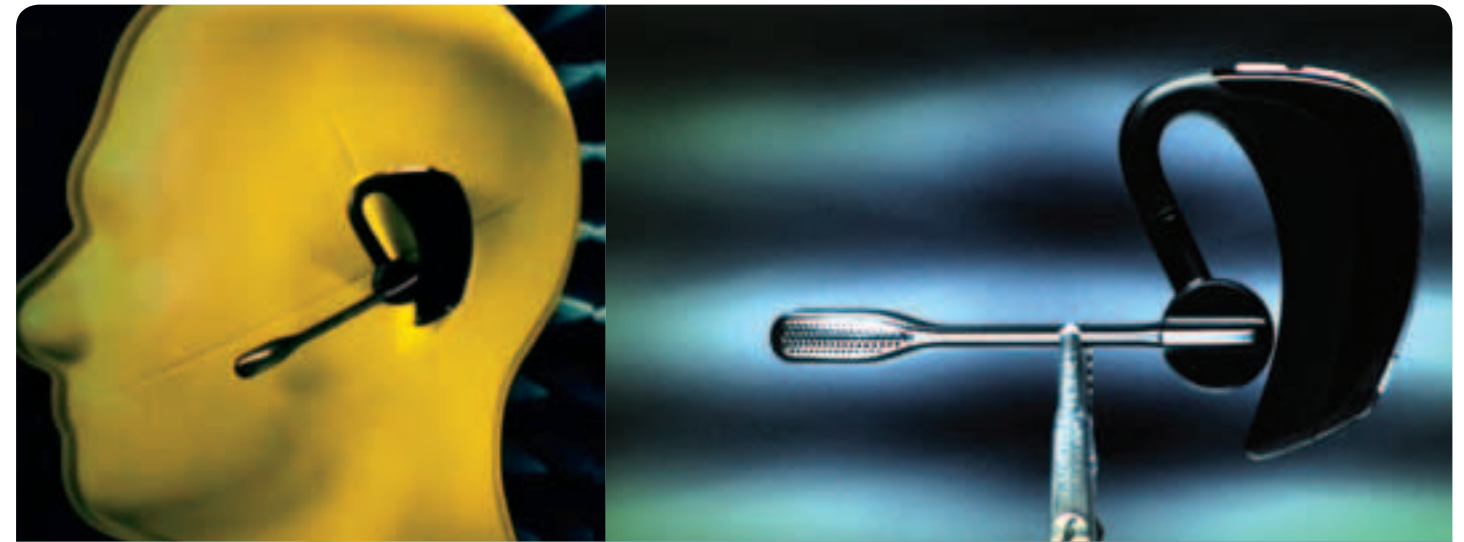
Plantronics headsets enable UC to truly harness the power of voice. Not only do they work across different telephony devices and provide consistent, smart presence, but they come in many different forms to suit the varied needs of modern workers.

\* "How We Work: Communication Trends of Business Professionals", Plantronics, 2010.



90% of the surveyed Enterprise employees stated that they spend at least some time working away from their office.

Communication Trends of Business Professionals  
An International Study Conducted by Plantronics



## With Plantronics, Acoustic Intelligence comes as standard.

With the need to share open-plan office spaces, rush between meetings and travel between sites, background noise is often a serious problem for the modern worker.

To counter its effects, all Plantronics headsets feature noise-cancelling microphones, and many models also feature WindSmart® technology to suppress disruptive outdoor weather sounds. Plantronics SoundGuard® instantly reduces sudden loud noises to more comfortable levels, preventing acoustic shock from fax machines and other sharp blasts, and AudioIQ® technology automatically adjusts volume so that users can be more clearly heard.

Plantronics' UC devices also feature wideband audio, which delivers a wider audio frequency range including more high frequency signals. That means much richer and more natural sound, which is easier to listen to and understand. Many of Plantronics' very latest devices also feature Digital Signal Processing (DSP) technology for the most precise audio reproduction and greatest possible call clarity.

Plantronics' lightweight headsets are ergonomically designed, and have the perfect weight balance between microphone boom and battery for all-day comfort. Headsets enable more natural upper-body and head movements, with 31% less neck pain, 16% less back pain and 27% fewer headaches\*, and free-up both hands for improved productivity.

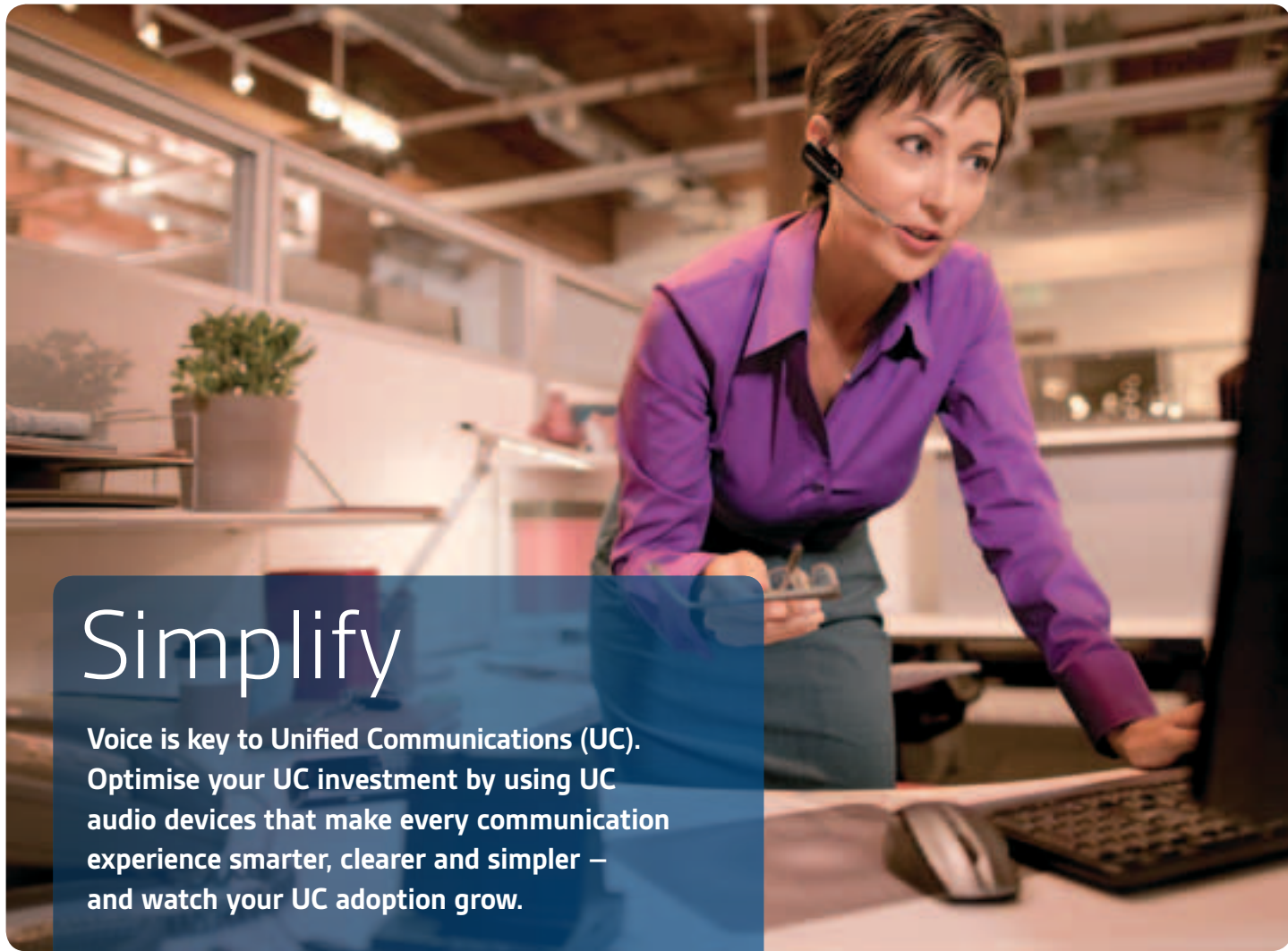
\* "The Effect of Telephone Headset Use on Working Posture and Self Reported Musculoskeletal Symptoms: An Intervention Study", The University of Surrey, 2006.

The right headset design can improve productivity by 23%.

University of Surrey







# Simplify

Voice is key to Unified Communications (UC). Optimise your UC investment by using UC audio devices that make every communication experience smarter, clearer and simpler – and watch your UC adoption grow.



## Key IT challenges in UC audio device deployments.

### Support jobs' needs

Providing each employee with the right audio device for their specific functional job responsibilities:

- Executives
- Managers
- Office employees
- Mobile professionals
- Home workers

### Support technical needs

Understanding multi-device capabilities and needs, as well as wireless audio device and office implications.

### Support organisation needs

Determining the right support coverage, process and tools to meet adoption goals and ongoing employee satisfaction.

### Support to reach your goals

Optimising ROI through high adoption and ongoing employee satisfaction.

## Integrating UC audio devices – it's all about adoption.

Plantronics understands audio devices and users' diverse UC requirements. We have worked closely with thousands of customers and together we have acquired vast amounts of knowledge and expertise. As knowledge is meant to be shared, we have created the Plantronics UC Toolkit – a portfolio of customer experiences and lessons learned while integrating audio devices into a UC environment. The UC Toolkit is aligned around a common approach for integrating any new product or technology, namely – Trial, Plan, Deploy, Adopt, and Evolve. By leveraging the shared experiences of best practices, recommendations and insights, plus off-the-shelf training tools, IT organisations can avoid unforeseen mistakes and greatly reduce the cost, time and effort of their organisation's audio device UC integration.



## UC Toolkit

Portfolio of IT best practices, recommendations and tools

Collective wisdom of customers' lessons learned

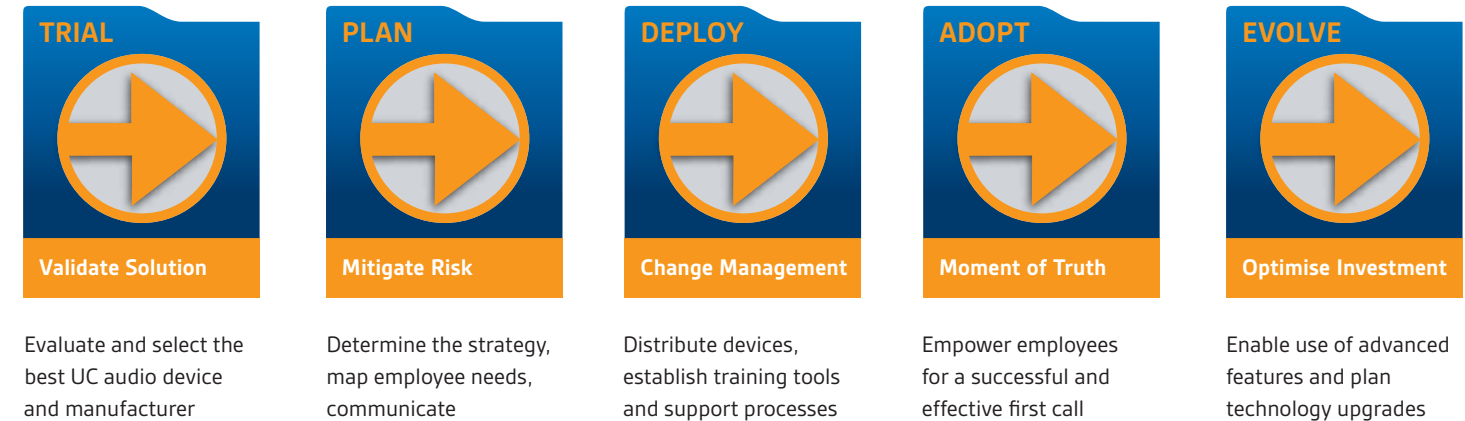


Customised tools for many Plantronics UC audio devices

Aligned with a common approach to technology integration

## UC Toolkit supports a phased approach.

All successful IT deployments have a phased approach, and it's no different for UC audio devices. The Plantronics UC Toolkit provides helpful resources for each phase.



To experience the UC Toolkit for yourself, visit [plantronics.com/uctoolkit](https://plantronics.com/uctoolkit)





## Wireless headsets

### Savi range

The wireless Savi range bridges the gap between traditional deskphone telephony and PC-communications, with wireless headset systems that simplify call management from a single wireless DECT™ headset. All Savi headsets feature DSP and CAT-iq high definition audio for the very clearest call quality.

#### Savi® 700 series

The ground-breaking Savi 700 series of wireless headsets will manage calls seamlessly from PCs, mobiles and deskphones, all at the same time. In fact – incredibly – they enable users to easily switch calls between, and mix calls from, any of those three sources and up to three other Savi 700 headsets.

It means that, for example, if a call comes in on your mobile while you're already speaking with someone on your deskphone, you can create a three-way conversation with both people through the headset. Alternatively, you can include up to three other Savi headset users on calls, creating collaboration and training opportunities.

Savi 700 series headsets are ideal for professionals who have a fixed deskphone, but are frequently out of the office and also use mobile and PC phones, and they're also great for home workers. Their UC presence will automatically update when on calls, showing which device is in use. Plus, if you're not wearing the headset, it will automatically route mobile calls to whichever device you pick up first.

#### Savi® 400 series

The Savi® 400 Series is the only PC-based wireless headset system with DECT™ technology that provides the portability, range and audio quality needed for today's flexible worker. Choose from four wearing styles and enjoy one-touch call answer/end, volume and mute controls from up to 120 meters from your PC. Sound confident wherever you are with voice-dedicated DECT technology that eliminates Wi-Fi interference and noise-cancelling technology to filter out background noise. And when you are ready for your next location, just pack it in the carrying case and go. It's the only DECT headset system designed to go where you go.

**Savi 700® series**

- Connects to deskphone, PC and mobile
- Ideal for fixed and flexible desk workers
- Smarter PC softphone presence status
- Hot swappable battery\*
- Choice of wearing styles






\*Additional battery sold separately.

**Savi 400® series**

- Connects to PC
- Ideal for flexible desk workers
- Unique portable DECT dongle solution
- Hot swappable battery (440)\*
- Choice of wearing styles






\*Additional battery sold separately.



### Voyager Legend™ UC

Plantronics meets the demands of the mobile professional like never before with the Voyager Legend UC.


It's the Voyager family's most complete solution: connectivity to PC, mobile, or tablet; precision-tuned triple mics for unprecedented noise and wind reduction; up to seven hours of talk time; a portable charging case for use on-the-go and a desktop charging stand for when you touch down.


Industry-first Smart Sensor™ technology answers the call when the headset is placed on your ear, and a complete set of tap and talk voice commands and alerts – now including mobile-caller name announcement – means that call management is simple and intuitive.

More than a technological leap forward, it's a platform built for how you work today, and into the future.

**Voyager Legend™ UC**

- Manage PC and mobile device calls from a single headset
- Smart Sensor™ technology for a seamless and intuitive user experience
- Bluetooth® mini USB adapter for always-ready PC connectivity
- Includes portable case and desktop stand for anywhere charging
- Precision tuned triple-mic with enhanced DSP for superior noise cancellation
- Three layers of wind noise protection
- PC Wideband delivers heightened speech clarity
- Integrated A2DP lets you listen to streaming media from your mobile phone or tablet









## Corded headsets

### EncorePro® and SupraPlus® with DA45

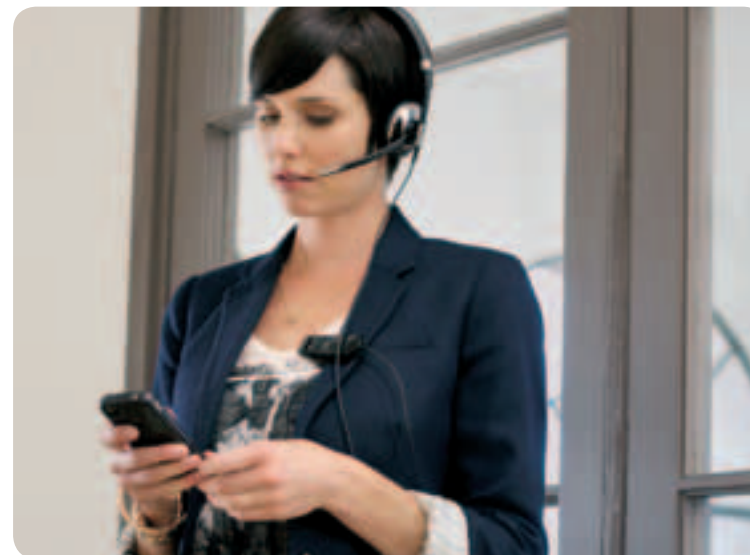
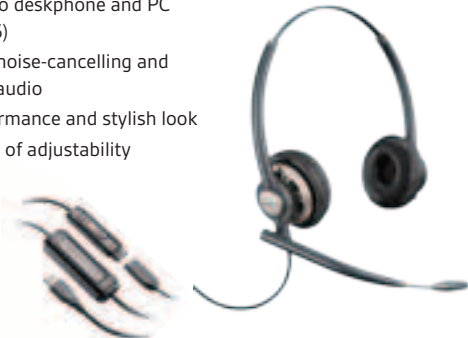
EncorePro and SupraPlus headsets are ideal for office workers, who are permanently based at the same desk and rarely need to work from elsewhere.

They're designed for maximum comfort and everyday use with PC and deskphones, and deliver great call clarity. Both headsets offer hands-free productivity, enabling users to type, take notes and multi-task more easily while on calls.

Used with Plantronics DA45 USB audio processors, both EncorePro and SupraPlus headsets have automatic UC softphone presence, wideband audio support, and plug-and-play USB connectivity for fast, simple set-up.

#### EncorePro® and SupraPlus® with DA45

- Connects to deskphone and PC (with DA45)
- Enhanced noise-cancelling and wideband audio
- High performance and stylish look
- Seven axes of adjustability



### Blackwire

The Blackwire range of USB corded headsets provides exceptional comfort, portability and voice clarity for PC calls, multi-media and web-conferencing. The following five Blackwire headsets all feature DSP and wideband audio for natural sounding calls.

#### Blackwire® 300

The Blackwire 300 headset is the best-featured headset you never thought your budget could afford. Blackwire 300 Series USB headsets are a simple-to-use, comfortable, and durable choice for conference calls, Web-based training, and PC multimedia applications. Plus, they're priced right, easy to deploy, and offer a simple-to-upgrade UC solution that IT can roll out easily and rely on.

#### Blackwire® 435

The Blackwire 435 is the first corded headset designed specifically for UC. Its discreet design is aimed at mobile professionals who often take part in PC based video conferencing or listening to music. Providing a choice of mono/stereo audio options and wearing styles, a durable protective carrying case and the superior audio quality you've come to expect from Plantronics, the new Blackwire 435 has the perfect balance of style, sound quality and flexibility.

#### Blackwire® 500 series

The Blackwire 500 Series corded USB headsets with Smart Sensor™ technology intuitively help you manage PC calls. Simply put the headset on to answer a call and you'll hear every word thanks to its premium audio quality. Durable and portable, it offers all-day comfort for juggling PC calls and multi-media wherever you work.

#### Blackwire® 700 series

Suited for the business professional who uses a PC and a smartphone for voice communications in and outside the office. Intensive phone, multimedia and Web-conferencing users who have to be able to deliver the same level of service and high quality work at all times. As the trend towards less private offices, it's necessary to have the flexibility to move away and remain on the call.

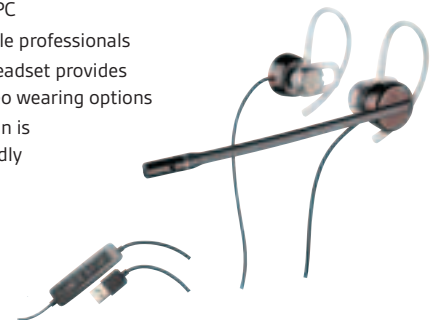
#### Blackwire® 300

- Ideal for those new to PC telephony or managing other multi-media applications
- High quality headsets ideal for large unified communication deployments
- IT-managed mass deployment opportunities where cost is a major factor



#### Blackwire® 435

- Connects to PC
- Ideal for mobile professionals
- Convertible headset provides mono or stereo wearing options
- Discreet design is webcam friendly



#### Blackwire® 500 series

- Smart Sensor technology lets you answer a call by simply putting on the headset
- One-touch call answer/end, vol +/- and mute
- Inline indicator lights and user friendly audio alerts the user to connection, mute and volume status
- Dynamic EQ automatically adjusts audio settings between voice calls and music

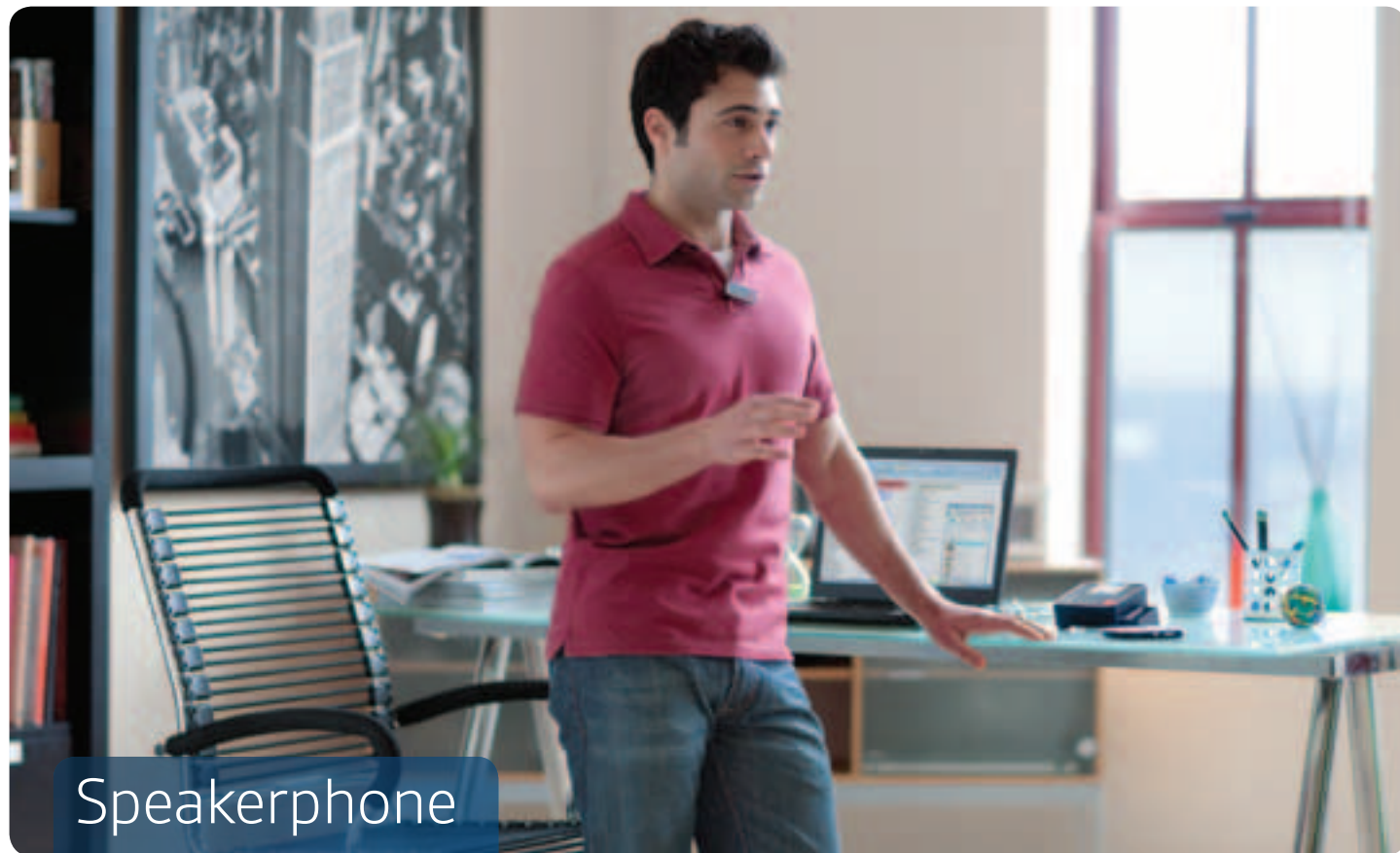


#### Blackwire® 700 series

- Premium UC headset seamlessly manages calls to and from your PC and mobile devices
- Includes Bluetooth connectivity to mobile phones and tablets
- Available in hi-fi stereo (720) or single ear version (710)
- Smart Sensor™ technology lets you answer a call by simply putting on the headset







## Calisto

The Calisto range includes USB deskphones and speakerphones that help users easily manage calls, and now also includes the Calisto 800 series, which is the only speakerphone that can multi-task like you do. All three of the following Calisto devices feature wideband audio for natural sounding calls.

### Calisto® 240

Make the evolution to PC communications simple with the new Calisto® 240 USB handset. It's perfect if you're new to PC calling. With its portable size, new LCD display and integrated speakerphone, managing PC calls on-the-go has never been easier. And with top of the line audio technology, you'll like how you sound too.

### Calisto® 620

The Calisto 620 is a portable Bluetooth® wireless speakerphone for mobile professionals who frequently engage in conference calls or are making calls through a smartphone, tablet or PC. It is perfect for use at home, in the hotel room or in an office for small-group conference calls.

### Calisto® 800 series

The Calisto 800 series multi-device Smart Speaker system will seamlessly manage calls on PCs, mobiles and deskphones, and automatically update your UC presence with whatever device is in use. They are ideal tools for people who work predominantly from a home office, and help ensure no call is missed.

The Calisto 800 series features advanced DSP audio, along with a colour display and touch-sensitive dial pad for easy viewing of caller ID, plus dialling, answering and switching between devices. There's even a wireless lapel microphone that you can take with you when roaming away from the device.

**Calisto® 240**

- Integrated full duplex speakerphone for hands-free convenience
- A familiar phone interface for managing PC calls
- LCD screen for easy call ID viewing and menu navigation
- Answer/end/mute/dial/redial controls at your finger tips



**Calisto® 620**

- Simplified call management with an easy interface for call answer/end, mute and volume
- Bluetooth® mini USB adapter for always-ready PC connectivity
- Talk-time up to 6 hours, standby time up to 5 days
- 360-degree room coverage with active background noise cancellation
- Intelligent bi-directional microphones activate in the direction of the speaker's voice



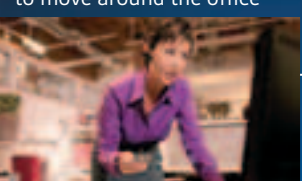


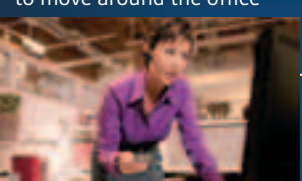
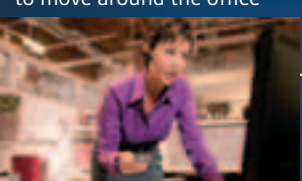


**Calisto 800® series**

- Connects to PC and mobile
- Ideal for home/ small office worker
- Seamlessly switch between audio devices
- 2.4" screen and touch sensitive dual pad for easy caller ID



Depending on how you work, there is an audio solution for you – use this simple chart to find the one that best meets your working style:

<p>Mobile traveller: on the move</p>  <p>PC    Mobile phone</p>	Voyager Legend UC
<p>Mobile traveller: at leisure</p>  <p>PC</p>	Blackwire 300 / Blackwire 435 / Blackwire 500 series / Blackwire 700 series
<p>Mobile professional in and outside of the office</p>  <p>PC    Mobile phone    Desk phone</p>	Voyager Legend UC / Blackwire 700 series / Savi 400 / Savi 700 series
<p>Desk-based office professional</p>  <p>PC    Desk phone</p>	Encore PRO / SupraPlus + DA45
<p>Office professional wanting to move around the office</p>  <p>PC    Mobile phone    Desk phone</p>	Savi 700
<p>Home-based worker</p>  <p>PC    Mobile phone</p>	Voyager Legend UC / Calisto 800 series
<p>Home-based worker</p>  <p>PC</p>	Voyager Legend UC / Calisto 620
<p>Office professional wanting to move around the office</p>  <p>PC</p>	SupraPlus + DA45 / Blackwire 500 series / Blackwire 700 series / Savi 700
<p>Office professional wanting to move around the office</p>  <p>PC</p>	Savi 440

Comprehensive overview of our UC products	WIRELESS HEADSETS			CORDED HEADSETS			SPEAKERPHONES		
	Savi® 700 series	Savi® 400 series	Voyager Legend™ UC	EncorePro™ and DA45	Blackwire® 500 series	Blackwire® 700 series	Calisto® 240	Calisto® 620	Calisto® 800 series
Devices									
Designed for	Office professionals requiring a wireless headset to maximise collaboration through multiple devices.	Business professionals, in and out of the office, using their PC for voice communications and multimedia applications.	Mobile professionals are always on the move, usually on the phone, and hard at work wherever they go.	Office professionals requiring premium audio, comfort and styling for high quality conversations.	Mobile professionals who use their PC for voice communications, multimedia and web-conferencing.	Business professionals who use a PC and a smartphone for voice communications in and outside the office.	Business users who are not comfortable dialling into a call via their PC and prefer a familiar telephone interface to connect.	This portable Bluetooth® wireless speakerphone is ideal for mobile professionals who frequently engage in conference calls.	Private office professionals who require multi-device communication.
Description	The Savi 700 series wireless headset will intelligently manage your PC, mobile, and deskphone calls, and automatically update your UC presence status <sup>1</sup> so that colleagues can see your availability. Three comfortable wearing styles available: W710 = monaural, W720 = binaural, W730 = OTE, W740 = convertible.	The Savi 440 is the lightest headset on the market and part of Plantronics' pioneering portable DECT range. Its 120 metre wireless range and hot swappable battery <sup>1</sup> make it a productivity powerhouse. Four comfortable wearing styles available: W410 = monaural, W420 = binaural W430 = OTE, W440 = convertible.	Plantronics Voyager Legend UC meets the demands of mobile professionals like never before. With connectivity to PC, smartphone, or tablet, sensors, precisely-tuned audio, voice controls and advanced charging accessories – it's the only headset you need for your mobile life.	The EncorePro boasts uncompromising style, comfort, reliability and audio quality. With its noise-cancelling microphone it's perfectly placed for great audio clarity, with a low-slung design meaning that it's invisible to the wearer.	The Blackwire 500 Series corded USB headsets with our industry-first Smart Sensor™ technology. It easily and intuitively juggles PC calls and multi-media using audio alerts to manage connection, mute and volume status. With easy portability, it offers premium hi-fi stereo audio (Blackwire 520) and all-day comfort at your desk or at home.	The Blackwire 700 Series is the versatile UC headset for workers who need high-quality PC audio and seamless Bluetooth® connectivity to mobile phones and tablets – It's a singular solution that combines corded reliability with wireless flexibility.	Make the evolution to PC communications simple with the new Calisto® 240 USB handset. It's perfect if you're new to PC calling. With its portable size, new LCD display and integrated speakerphone, managing PC calls on-the-go has never been easier. And with top of the line audio technology, you'll like how you sound too.	The first wireless speakerphone designed for UC, Calisto® 620 seamlessly integrates calls from your laptop, smartphone, or tablet in a portable solution that sounds great and sets up easily – all without cords or fuss.	Experience a whole new way to manage PC and mobile phone calls with the Calisto 800 Series multi-device speakerphone system. Enjoy excellent audio quality and freedom of movement in the office or at home.
Key features	<ul style="list-style-type: none"> <li>Three-way connectivity lets you easily switch and mix audio between PC, mobile and deskphone calls</li> <li>Automatically routes mobile audio to whichever device you pick up – headset or mobile phone</li> <li>UC presence automatically updated when on a PC, mobile or deskphone call</li> <li>Conference in up to three additional headsets</li> <li>Lightest DECT wireless headset on the market at only 22 grams (W740)</li> <li>Hot swappable battery<sup>2</sup> for unlimited talk-time (W740)</li> <li>Advanced wideband audio using CAT-iq technology for high definition voice quality</li> <li>Noise-cancelling microphone reduces background noise interruptions</li> <li>Enhanced Digital Signal Processing (DSP) provides more natural voice sounds</li> </ul>	<ul style="list-style-type: none"> <li>Manage PC voice communications and multi-media with the lightest DECT wireless headset on the market</li> <li>Hot swappable battery<sup>1</sup> lets you change battery mid-conversation delivering unlimited talk time</li> <li>One-touch call answer/end/flash, vol+/-, mute from the headset</li> <li>An energy-efficient adaptive power system, delivers longer talk and standby times</li> <li>DECT technology provides better audio; eliminates interference from Wi-Fi networks</li> <li>Advanced wideband audio using CAT-iq technology for high definition voice quality</li> <li>Noise-cancelling microphone reduces background noise interruptions, ensuring great audio quality and easing listener fatigue</li> <li>Enhanced Digital Signal Processing (DSP) provides more natural sounding voice</li> </ul>	<ul style="list-style-type: none"> <li>Manage PC and mobile device calls from a single headset</li> <li>Smart Sensor™ technology for a seamless and intuitive user experience</li> <li>Bluetooth® mini USB adapter for always-ready PC connectivity</li> <li>Includes portable case and desktop stand for anywhere charging</li> <li>Precision tuned triple-mic with enhanced DSP for superior noise cancellation</li> <li>Three layers of wind noise protection</li> <li>PC Wideband delivers heightened speech clarity</li> <li>Integrated A2DP lets you listen to streaming media from your mobile phone or tablet</li> <li>SoundGuard® technology provides protection against audio spikes</li> <li>Use your voice to answer incoming calls and for a host of other commands</li> <li>Enhanced voice alerts tell you connection status, talk time remaining and more</li> </ul>	<ul style="list-style-type: none"> <li>Enhanced noise-cancelling, and wideband audio – give you clearer conversations</li> <li>Distinctive, unique design – provide high performance and a stylish look</li> <li>VoIP ready – through the use of enhanced echo control and wideband audio, allows you to preserve your investment through future phone system upgrades</li> <li>Seven axes of adjustability – ensure you can wear the headset in the most comfortable and effective position</li> </ul>	<ul style="list-style-type: none"> <li>Ideal for all-day use, long conference calls, and listening to multi-media</li> <li>Available in dual-ear hi-fi stereo (Blackwire® 520) or single-ear mono (Blackwire® 510)</li> <li>Smart Sensor™ technology lets you answer a call by simply putting on the headset</li> <li>One-touch call answer/end, vol +/-, and mute</li> <li>Inline indicator lights and user friendly audio alerts inform connection, mute and volume status</li> <li>Dynamic EQ automatically adjusts audio settings between voice calls and music</li> <li>PC wideband audio with noise-cancelling microphones for high-quality PC telephony</li> <li>Digital Signal Processing (DSP) provides natural voice sound</li> <li>SoundGuard® technology provides protection against audio spikes</li> <li>Ultra-soft leatherette ear cushions and lightweight headband provide all day comfort</li> <li>Take it on the go, with folding ear cushions and included carrying case</li> </ul>	<ul style="list-style-type: none"> <li>Premium UC headset seamlessly manages calls to and from your PC and mobile devices</li> <li>Includes Bluetooth connectivity to mobile phones and tablets</li> <li>Available in hi-fi stereo (720) or single ear version (710)</li> <li>Smart Sensor™ technology lets you answer a call by simply putting on the headset</li> <li>Detachable cable with integrated clothing clip to take your mobile calls throughout the office</li> <li>Dynamic EQ automatically adjusts audio settings between voice calls and music</li> <li>PC wideband audio with noise-cancelling microphones for high-quality PC telephony</li> <li>Digital Signal Processing (DSP) provides natural voice sound</li> <li>SoundGuard® technology provides protection against audio spikes</li> <li>Smart Call Transfer automatically routes the audio from the mobile phone to the headset whenever it's put on – and vice versa</li> </ul>	<ul style="list-style-type: none"> <li>A familiar phone interface for managing PC calls</li> <li>Integrated full duplex speakerphone for hands-free convenience</li> <li>LCD screen for easy call ID viewing and menu navigation</li> <li>Answer/end/mute/dial/redial controls at your finger tips</li> <li>Wideband offers the best PC audio available</li> <li>Enhanced protection with included carrying pouch</li> <li>SoundGuard® technology provides protection against audio spikes</li> <li>Powered by USB, no batteries required</li> <li>Backed by Plantronics global service and support</li> </ul>	<ul style="list-style-type: none"> <li>Simplified call management with an easy interface for call answer/end, mute and volume on PC, smartphone or tablet</li> <li>Bluetooth® mini USB adapter for always-ready PC connectivity</li> <li>Talk-time up to 6 hours, standby time up to 5 days</li> <li>Intelligent bi-directional microphones activate in the direction of the speaker's voice</li> <li>360-degree room coverage with active background noise cancellation</li> <li>PC wideband audio and Digital Signal Processing reduces drop-outs and echo</li> <li>Full duplex audio support creates natural rich sound</li> <li>Integrated A2DP lets you listen to streaming media from your mobile device</li> <li>Compact, wireless design goes anywhere with included soft carrying case</li> <li>Plantronics Spokes™ software</li> <li>Available in two versions; Standard UC and Optimised for Microsoft® Lync™ 2010</li> </ul>	<ul style="list-style-type: none"> <li>Connects and seamlessly switches between calls from PC, mobile and landline</li> <li>2.4" colour display and touch-sensitive keys for intuitive visual call management</li> <li>Premium sound with full duplex wideband audio support and advanced noise cancellation</li> <li>User friendly Caller ID and call log</li> <li>For privacy, use with Bluetooth® or corded headsets/headphones (3.5mm)</li> <li>Bright, backlit LCD displays incoming caller ID, time, and user's online status/presence</li> <li>Full call control with Microsoft® Office Communicator 2007 and Microsoft® Lync™ Server 2010</li> <li>Wireless microphone offers unparalleled voice transmission and freedom of movement</li> </ul>
Product Specification									
Features	Call answer/end, volume control, mute	Call answer/end, volume control, mute	WindSmart, DSP technology, wideband audio (PC)	Acoustic Shock Protection, Quick Disconnect and QuickCall	Volume, mute, hookswitch, stowable boom	Volume, mute, hookswitch, stowable boom	Volume, mute	Speakerphone with full duplex, PC wideband audio and DSP	Mic: remote answer/end/mute control
Box content	Headset, spare ear tips and stabiliser, USB dongle, CD-ROM with Plantronics software, mains charger, USB charging cable, user and safety guide (W740 only: ear loop, headband, neckband)	Headset, battery, headband, neckband, earloop fitting kit, charging cradle, charging base, power supply, USB charging cable, carry bag, D100 dongle, Quick Start Guide	UC headset, USB Bluetooth adapter, desktop/charging stand, charging case, USB 2.0 to Micro USB cable long, elegant charging adapter (tether), wall charger, spare ear bud kit, user instructions	Headset, ear cushions, QD clip, storage bag, user/safety guide	Headset, carrying case, user guide	Headset, travel case, cable USB to micro USB, user guide	Speakerphone, USB cable, user and safety guide	Speakerphone, USB Bluetooth adapter, cable USB to micro USB, AC adapter, carry case, user guide	Speakerphone, USB charging cable, user and safety guide
Warranty	2 year	2 year	2 year	3 year (Headset only)	2 year	2 year	1 year	2 year	2 year
Ordering Information									
Standard version built for PC audio softphones from Avaya®, Alcatel Lucent, Cisco®, IBM®, Siemens and Skype™	(W710/A) 83545-12 5033588035947 (W730/A) 83543-12 5033588035831	(W720/A) 83544-12 5033588035916 (W740/A) 83542-12 5033588038658	(W410) 84007-04 5033588039846 (W430/A) 82396-12 5033588031666	(W420) 84008-04 5033588039839 (W440/A) 83359-02 5033588032250	87670-02 5033588038818	(710) 87505-02 017229137899 (720) 87506-02 017229137912	57240.001 017229133747	86700-02 5033588038689	-
Optimized for Microsoft Office Communicator	(W710-M) 84003-02 5033588039877	(W720-M) 84004-02 5033588039853	(W410/M) 84007-02 5033588039822	(W420/M) 84008-02 5033588039815	87680-02 5033588038825	(710-M) 87505-01 017229137882 (720-M) 87506-01 017229137905	57250.001 017229133754	86701-02 5033588038719	P825-M: 84261-01 017229133662 P835-M: 85210-03 5033588035343
Optimized for Microsoft Lync	(W730/A-M) 84002-12 5033588035862	(W740/A-M) 84001-12 5033588038665	(W430/M) 82397-12 5033588031673	(W440/M) 83372-02 5033588032267	-	C510-M: 88860-02 017229140059 C520-M: 88861-02 017229140066			

<sup>1</sup>With supported softphones, using supplied Plantronics software.  
<sup>2</sup>Additional battery sold separately.

<sup>1</sup>Additional battery sold separately.



# The Unified Communications Toolkit.

The Plantronics UC Toolkit is a comprehensive set of assets designed to help IT successfully deploy and drive adoption of Unified Communications audio devices within their organisations.

Based on the collective experiences of existing UC users and Plantronics customers, it includes a comprehensive portfolio of FAQs; guidelines for success; checklists with suggested activities; user surveys; white papers; setup guides, and other useful tools.

The resources are grouped together so you can help advise your customers on whatever phase their UC deployment is at.

Portfolio of IT best practices,  
recommendations and tools

Collective wisdom of  
customers' lessons learned



Customised tools for many  
Plantronics UC audio devices

Aligned with a common approach  
to technology integration

To experience the UC Toolkit for yourself, visit [plantronics.com/uctoolkit](http://plantronics.com/uctoolkit)

**plantronics**  
Simply Smarter Communications™



[plantronics.com](http://plantronics.com)

## Make the right choice

TCO is a global certification for headsets designed for maximum performance, usability and minimal environmental impact. It shows that Plantronics' products have passed 3rd party lab and independent testing for low emissions, superior sound quality and high durability.

TCO approved headsets have fulfilled the following criteria:

✓ Ergonomics ✓ Emissions ✓ Ecology

**TCO Edge**  
Premium Certification for maximum comfort

- Enhanced acoustic limiting
- Recognised sustainable design
- Best-in-class acoustic performance



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